

## WARRANTY & CRASH REPLACEMENT

March 2023

### SCIU OVERSIZE WARRANTY

Every SCIU bike comes with our oversize warranty if registered online at <https://en.sciubikes.com/registrierung> within 8 weeks of purchase. That means a 6 year warranty on the frame. Full warranty coverage not only for all first time owners, but also for all subsequent owners. We are the only bike brand that doesn't hide behind complicated warranty terms and get-out clauses. If you build good, you can give good. All frames are subject to rigorous testing and ISO standards. Only the best of carbon is used and manufacturing is at the highest technical level.

Even if we like it simple, we have a few warranty conditions:

- Our warranty is valid for all owners, and the warranty period starts from the original date of purchase. If you sell your SCIU within the 6 years, we recommend that you issue a bill of sale and give the original sales receipt to the buyer.
- The frame has to be registered within 8 weeks of purchase.
- The original sales receipt/invoice is mandatory for warranty processing, for all owners.
- SCIU Bikes is not responsible for any additional costs incurred in connection with assembly or replacement of frames or components. Neither from the end customer nor from the bike store.
- If a product is no longer available, SCIU Bikes reserves the right to offer a comparable or better alternative to the product, such as a different color or a new model.
- A damaged product must be returned to SCIU Bikes and will become the property of SCIU Bikes upon completion of the settlement.
- A warranty claim does not extend the original warranty period.
- There is no further right to compensation from a warranty case.
- If the warranty claim is confirmed by SCIU Bikes, the outbound and return shipping surcharges for express shipping are not covered by the warranty. are excluded.
- The above warranty is the sole and exclusive warranty provided by SCIU Bikes

The following cases are excluded from the warranty or will void the warranty claim:

- Exceeding the permissible system weight (for all frames 130 kg), overstressing or improper use will void the warranty claim.
- Any modification of the frame is excluded from the warranty, our crash replacement program can be claimed here.
- Use of components that do not meet the specifications of the frame will void the warranty.
- Paintwork and varnish are excluded from the warranty.
- Damage caused by an accident, lack of care, wear and tear, or corrosion or corrosion are also excluded from the warranty and will not be covered by SCIU Bikes.



- Bikes.
- Any constructive changes to the frame will void the warranty.
- warranty claim. This includes e.g. grinding, painting or paint stripping of the frame.
- frame.
- Ball bearings and seals are wear parts and therefore excluded from the warranty.
- excluded from the warranty. Bearings will be replaced free of charge in the first year.
- Rear derailleur hangers are excluded from the warranty.

The decision on a warranty claim and its assessment lie solely with SCIU Bikes. Normal wear and tear are not part of and are not covered by the warranty.

### **Limitations, Exclusions and Limitations of Liability**

To the maximum extent permitted by applicable law, all other warranties, express or implied (including, but not limited to, warranties of merchantability and fitness for a particular purpose) are hereby disclaimed. To the maximum extent permitted by applicable law, in no event shall SCIU Bikes or any of its owners, officers, employees, agents, representatives or affiliates (or any of their respective successors or assigns) be liable or otherwise responsible for any direct, incidental or consequential damages arising out of the purchase, use or possession of the Company's products, including without limitation for personal injury, property damage or economic loss, whether based on contract, warranty, negligence, product liability or any other basis.

Some states and countries do not allow some or all of the above exclusions or limitations, so they may not apply to you. If any part of the foregoing warranty (or the exclusions or limitations) is held invalid or unenforceable under applicable law, the warranty shall be deemed modified to be valid and effective to the fullest extent permitted by such law. This warranty gives you specific legal rights. You may also have other rights that vary from state to state and country to country.

### **CRASH REPLACEMENT**

Shit happens! Crashes and other crazy things can happen, and suddenly your SCIU is defective. So in case you damage your SCIU frame, we offer you a crash replacement for a period of 6 years.

Our crash replacement is an additional support and service, should life hit you a little harder than usual. We will assess whether you are eligible for the Crash Replacement Program. Damage caused intentionally is excluded from our program.

What do you have to do to get a crash replacement?

Option 1: You have bought directly from SCIU BIKES.

Please send us good quality photos and briefly describe what happened. We need the original invoice in any case, but you don't have to be the first owner! If it is a



crash-replacement, we will send you an offer. So we can decide if you get only a part or the whole frame replaced. The damaged frame has to be sent back to us. If we don't have availability or your frame is an oldtimer, then we will offer you a suitable alternative. This concerns model or color.

Option 2: You have purchased from a SCIU dealer.

Please contact your dealer directly. He also needs good quality photos, a description of what happened and in any case the original invoice, even if you are not the first owner! Your dealer and SCIU will decide together if a crash replacement is possible. If yes, you will get a part or the whole frame replaced. The damaged frame must be returned to us. If we have no availability or your frame is a vintage, we will offer you a suitable alternative. This concerns model or color.